

## TERMS & CONDITIONS

Global Leisure and Backpacking (PTY) Ltd  
+27 (0)82 379 8676  
info@globalleisure.co.za  
[www.globalleisure.co.za](http://www.globalleisure.co.za)



The terms and conditions of business are applicable to bookings made with Global Leisure & Backpacking, also known as GL&B.

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### 1. COSTS

GL&B quotations are based on anticipated costs and are therefore subject to amendments if these anticipated costs increase due to circumstances beyond the control of GL&B.

### 2. DEPOSIT AND PAYMENT

A deposit of 50% of the full amount is required on confirmation of services, with the balance to be paid no later than 30 days prior to commencement of services.

The following exceptions will apply:

- a) Should any of the service providers deposit/payment conditions vary from the above
- b) Should seasonal deposits be required
- c) Should bookings be made less than 30 days prior to arrival in which case full payment is required immediately.

### 3. CANCELLATION POLICY

The date of cancellation shall be deemed to be the date on which written cancellation notification is received in the office of Global Leisure & Backpacking.

60 Days prior to departure, 50% of the tour cost will be forfeited.

45 Days prior to departure, 75% of the tour cost will be forfeited.

30 Days or less, 100% of the tour cost will be forfeited.

The following exceptions will apply:

Should any service provider specific conditions vary from the above, their cancellation policy applies.

### 4. REFUNDS

Once the tour has commenced, refunds will not be made for voluntarily missed tours, meals or other special activities, unless special arrangements have been made with GL&B. In the event of a full refund GL&B will charge a service fee to cover administrative services

### 5. ALTERATION TO SERVICES

The right is reserved to change any route or arrangements should conditions necessitate. The services will be amended to offer substitute services of equal value or to cancel the operation of any scheduled service. The company will not be liable for any loss, damage that may be incurred by any alteration, suspension or curtailment of services.

### 6. ACCOMMODATIONS

The accommodations listed are subject to availability at the time of making the booking.

### 7. VISA / INOCULATIONS

Visas and immunization requirements vary from country to country and up-to-date information should be obtained from your local health department and/or consulate.

### 8. BAGGAGE INFORMATION

Passengers will be allowed two pieces of luggage on International flights, the total dimensions not to exceed 107 linear inches for both pieces. One carry-on piece may also be taken, if it can be stored under the seat and its measurements do not exceed 45 inches. Note: smaller aircraft may have weight and item limits. Please check with your airline.

### 9. AIRLINE RESPONSIBILITY CLAUSE

The carriers concerned are not to be held responsible for any act, omission or event during the time the passengers are not aboard the aircraft or conveyance. The passenger ticket shall constitute the sole contract between the airline and the passenger.

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### 10. RESPONSIBILITY

Global Leisure & Backpacking, its outfitters, operators of the tours and/or suppliers of services do only act as agents regarding the travel by plane, car or motor coach. Therefore, GL&B and/or the suppliers assume no liability for injury, damage, loss, accident, delay, war, insurrection, revolt, other civil uprising, strikes, any Force majeure occurring in either the country of origin, the destination or country of passage, through the acts and/or default of any company/persons engaged in conveying the guests or persons in carrying out arrangements of the tour or through any reason not mentioned. GL&B and/or the suppliers cannot accept any responsibility for losses or additional expenses due to delay or changes made to the tour. All such losses or expenses will be the responsibility of the member of the tour. The right is reserved to make minor adjustments to the itinerary and the right is reserved to cancel any tour prior to departure. Global Leisure & Backpacking may not be held responsible for any loss or damage to luggage during the tour program. The acceptance of final documents, vouchers or tickets shall be deemed to be consent to the above conditions.

### 11. DISCLOSURE

Please be aware that during your participation in this tour certain risks and dangers may arise, including, but not limited to, the hazards of travelling in under developed areas, travelling by plane, boat, train, automobile, aircraft or other means of conveyance. Please be advised, that GL&B cannot be held responsible for any unforeseen forces of nature, political unrest and/or accident. GL&B cannot be held responsible, if guest contract an illness in remote regions and the guest/s do not have means for rapid evacuation or medical EMS. Please, also be aware and fully understand that Global Leisure & Backpacking will not be held liable regarding administering of medical care or the adequacy of any medical care administered. It is understood that Global Leisure & Backpacking will use the best efforts to ensure that all adequate measures are taken to avoid such occurrences. By signing this Tour Contract, you agree to voluntarily participate in these activities with the knowledge of some activities weighing slightly towards the adventurous. Thus, you accept all risks involved with each of these activities. As Lawful consideration to the agreement with Global Leisure & Backpacking, you hereby agree that you will not make a claim against Global Leisure & Backpacking and/or its employees from all claims and demands, that you may have incurred for bodily injury, death or property damage arising from your participation in a tour. Acceptance of the Tour Contract will serve as the release of Liability and the Assumption of Risk agreement. This agreement is binding on your heirs, legal representatives and assigns. If any portion is unenforceable, the remaining portions shall remain in full force and effect.

### 12. FORCE MAJEURE

Global Leisure & Backpacking shall not be liable for failure to perform any of their obligations in terms of this agreement insofar as the failure was due to circumstances beyond its control, including war (whether declared or not), civil war, civil violence, riots and revolution, acts of piracy, acts of sabotage, violent storms, cyclones, earthquakes, floods, destruction by lightning, explosions, fire, destruction of machines or installations, boycotts, strikes, lock-outs, go-slows, work stoppages, acts of authority (whether lawful or unlawful).

### 13. INSURANCE AND LIABILITY

It is strongly recommended that each traveller is insured against cancellation, medical expenses, personal accident, loss or damage to personal property, loss or damage to luggage. Neither the Company nor the persons acting for, through or on behalf of the Company shall be held liable for any loss or damage arising from any cause whatsoever. The causes referred to would be: Any omissions contained in brochures or other literature, omissions on the webpage or the social media, late / non-confirmation or acceptance of reservations, any loss or damage caused by delays, accidents, sickness, injury, death, whether caused by negligence or not. The Company may, at its own discretion and without any liability or cost to itself, at any time cancel or terminate a passenger's reservation. This will be done in the event of illness, illegal trades offered or the incompatible behaviour of the passenger. In these circumstances the passenger shall not be entitled to any refund.